

**IMPORTANT – ACTION REQUIRED: Your HOA fee includes internet from United Communications. Please read the following instructions on how to set up your internet. Also see the flyer on the next page. Thank you.**

**1<sup>st</sup> HOMEOWNER OF THIS PROPERTY (You being the first person to purchase this property) :**

1 GIG internet with Wi-Fi from United Communications is already installed in your home. Please scan the QR code below, which is also on your home router. You will receive directions on how to set up your Wi-Fi service.



United.net

For technical assistance, please call 1-800-779-2227, option 3. You will be connected to United's local support team in Middle Tennessee.

**EXISTING HOME – NEW HOMEOWNER** (Ownership of home is transferring from a previous owner to a new owner):

1 GIG internet with Wi-Fi from United Communications is installed in your home. Please contact United Communications at 1-800-779-2227, option 3, to reset your router and set up your Wi-Fi.

- Email for United: [unitedcommunities@gounited.net](mailto:unitedcommunities@gounited.net)
- United.net – Chat function – bottom right of the screen

**PLEASE NOTE: Synergy is unable to assist with this set up process for internet. You will need to use the contact info on this page for assistance. Thank you.**

**This is the ONT device that is placed outside the home:**



**This is the router which will be inside the home:**



# SIMPLY THE BEST 1 GIG FIBER INTERNET

Where's your connection?

**4.7** ★★★★★  
Google Average Rating



## Make the move to a better internet experience

- Included in your home. We're ready when you are.
- Your internet, your way with no data caps.
- From the heart of Tennessee, our customer service is here



For Support, Contact Us  
800.779.2227 | [united.net](https://united.net)

# 14 Tips for settling into your new home

- 1** Don't go without water, electric, or gas for even one day in your new home! Find out who the local utility companies are and contact them to set up or transfer your utilities.
- 2** Service is already installed in your home! Scan the QR code below to set up your Wi-Fi.
- 3** Speaking of reading thoroughly—review your homeowner's/renters and vehicle insurance policies. If you need to update your coverage, contact your agent. It's a good idea to contact your agent with your new address information, too.
- 4** If you have children, register them at their new school and contact the local Parks and Recreation department about camps and sports teams they might enjoy, and you too.
- 5** Search online for a local physician, dentist, and eye doctor, and make an appointment at each to get acquainted. Once you're comfortable, you can contact your previous providers and request your family's files be transferred to your new doctors.
- 6** Don't forget your pets! Look online for a local veterinarian and transfer your pet's medical records to your pet's new doctor. You may also want to learn about how to take care of your pet in a new climate, if applicable.
- 7** You've made it to the new residence—great! Find the water main, heating and cooling systems, and fuse box; and then learn how to operate each.
- 8** Are your new carbon monoxide and smoke detectors working? Test the batteries and replace them, if needed. You might need to install new ones as well. While you're at it, check your home's air filters and make a mental note to replace them every 90 days (if you have pets, 60 days is a better interval). For apartment dwellers, ask the building management if you are responsible for air filters.
- 9** Check the gutters and drains around your new home. You don't want water backing up if it rains!
- 10** If you're not the first owners of the home, change the exterior locks. (The previous owners could have shared keys with an outside party).
- 11** Head to the Post Office and complete a Change of Address form. Additionally, change your address on file for credit cards, investments, and insurance policies.
- 12** Reduce, reuse, recycle! Don't throw your moving boxes in the trash—visit your reliable internet service and download our free UControl by United Wi-Fi app to manage all your smart devices.
- 13** Head to the local library and apply for library cards for each member of the family. You might be able to download books, music, and movies to your smart device through your library—be sure and ask!
- 14** Introduce yourself to the folks who live around you and establish positive relationships. If you have time, volunteer at your children's school or the local community center. Enjoy your new neighborhood!



A better internet choice for Middle Tennessee  
800-779-2227 | [united.net](https://united.net)



Speeds may vary due to various factors and are not guaranteed. Service not available in all areas. United Communications is a service of Middle Tennessee Electric.